

GOALS AND OBJECTIVES

The **Air Conditioning Customer Service Certificate** provides students with a career path for attaining the communication skills, practical knowledge, and technical training necessary for pursuing a career in customer service. Students completing this certificate will develop an advanced understanding of personal inter-relations of customer service.

CERTIFICATE

Air Conditioning Customer Service (20 units)


To earn this certificate, complete the required courses as listed with a minimum grade of "C." At least 50% of all major course work must be completed at Cypress College.

CERTIFICATE

Air Conditioning Customer Service = 20 units

PROGRAM CODE: 1C31188

Required courses are listed in numeric sequence:		Units
_____AC/R 100 C	Principles of Thermodynamics and Heat Transfer	3
_____AC/R 110 C	Air Conditioning I	3
_____AC/R 137 C	Blueprints and Dimension Analysis (formerly AC/R 037 C)	2
_____AC/R 105 C	Electricity for Air Conditioning and Refrigeration I	3
_____AC/R 115 C	Gas Heat Transfer Systems	3
_____AC/R 135 C	Solar Energy for Heat & Cool	2
_____AC/R 145 C	Load Calculation for Heat and Cool	2
_____AC/R 055 C	Technician Customer Relations	2
Total Units Required		20

 **Key Tips:** You may opt to “double major” by applying some of these courses to other **Air Conditioning & Refrigeration** Degree/Certificate Programs. Remember to apply for certificates/degrees/graduation at the beginning of your last semester.